

Commission for Public Complaints Against the
Royal Canadian Mounted Police



Commission des plaintes du public contre la
Gendarmerie royale du Canada

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Canada V3W 0X1

Case postale 88689
Surrey (Colombie-Britannique)
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July 20, 2011

File No. PC-2011-1810

Mr. Francois Lareau
55-890 Cahill Drive West
Ottawa, ON K1V 9A4

Dear Mr. Lareau:

Thank you for your letter to me dated July 18th, 2011. In your letter you request that the Commission for Public Complaints against the RCMP reconsider your complaint based on the information that you included with your letter.

Given the recent labour disruption at Canada Post, you may not have yet received correspondence from Ms. Andrée Leduc, the Enquiries and Complaints Analyst with whom you have been discussing your complaint. On June 21st, 2011, Ms. Leduc sent correspondence to you, confirming that a formal complaint had been processed. A copy of that complaint was included with her letter.

After the initial receipt of the web-links you had provided, Ms. Leduc was unable to access the information through the links due to fire-wall restrictions on our network. Ms. Leduc was subsequently provided access through a stand-alone computer. As a result, enough information was obtained such that the Commission proceeded with the public complaint.

At your request, Ms. Leduc has amended the original complaint. In accordance with the *RCMP Act*, your amended complaint was forwarded today to the Commissioner of the RCMP for appropriate action. A copy of the complaint is enclosed for your information.

The legislation obligates the RCMP to send you a letter acknowledging your complaint no later than 45 days after being notified of the complaint and monthly status reports thereafter during the course of the investigation. When the Commissioner has dealt with the complaint, you will be informed of the outcome.

The Commission for Public Complaints against the RCMP is an agency independent of the RCMP whose role is to receive and review complaints from the public about the conduct of members of the RCMP while on duty.

For any further inquiries concerning your complaint, please contact Ms. Leduc at (604) 501-4080 or at our toll free number, 1-800-665-6878.

Yours truly,


Patricia Coldrey Lo
Director, National Intake Office

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Enclosures - 16 pages

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