

## TABLE OF CONTENTS

	Page
LETTER OF TRANSMITTAL	(i)
MANDATE OF THE TASK FORCE	(iv)
COMPOSITION OF THE TASK FORCE	(vi)
PART I	
THE ISSUES: AN OVERVIEW	1
PART II	
THE SITUATION OF THE VICTIM OF CRIME	10
CHAPTER 1: WHO IS THE VICTIM	11
CHAPTER 2: VICTIMS AND THE JUSTICE SYSTEM	20
CHAPTER 3: THE IMPACT OF CRIMINAL JUSTICE PRACTICES ON VICTIMS	35
CHAPTER 4: VICTIMS' NEEDS AND EXISTING SERVICES	56
PART III	
IMPROVING THE SITUATION OF CRIME VICTIMS	82
CHAPTER 5: PROPOSALS FOR CHANGE	83
CHAPTER 6: COSTS AND FUNDING	133
PART IV	
CONCLUSION AND RECOMMENDATIONS	148
CONCLUSION	149
SUMMARY OF RECOMMENDATIONS	154
APPENDIX I	
FORMS OF SERVICE TO VICTIMS	168
APPENDIX II	
EXAMPLES OF PROGRAMME COSTS	183